



March 30, 2021

Dear Customer:

It is time to **RENEW** your preventative maintenance agreement. Generator manufacturers recommend periodic maintenance because it is important for the healthy running of your generator.

Our service consists of periodic maintenance based on your generator make, model, size, and location. The cost of the maintenance agreement includes labor, materials as described, and travel. There are no hidden costs. Please keep in mind that we service most makes, models, and sizes of generators. **We also provide 24-hour emergency service.** Now isn't that peace of mind?

Please note that we do offer the greatest cost savings to our customers who have service contracts. Although you may call us at any time for service, our customers who have a maintenance agreement not only enjoy peace of mind but cost savings as well. On average our prices for additional service are 15% less to our customers who have maintenance agreements.

The generator maintenance agreement enclosed outlines the service and materials we provide for each visit. If you have any questions, please call us at 800-800-0822. Please ask for the service department and we will be happy to help you. Remember we are here to serve you.

Sincerely,

The Service Team
800-800-0822

Note: If you would like to take advantage of our comprehensive generator maintenance program, **please sign** both enclosed agreements. Retain one copy for your records and mail the second copy to us. Thank you in advance for your business.



GENERATOR MAINTENANCE AGREEMENT

Our Preventative Maintenance (PM) Service agreement is straightforward and cost effective. Simply put, we will come to your generator location(s) and provide the recommended preventative maintenance service for your generator(s). All generator manufacturers recommend generator maintenance. Normal generator maintenance includes changing the oil, and inspecting the generator for proper functioning including all gauge functions and fluid levels. If your generator is under warranty you may also be required to provide proof that your generator has been properly serviced should it need repairs. For your peace of mind, we can provide proof of service for you. We are just a phone call away at **800-800-0822**. As an added bonus, if we provide the repairs should they be needed, we will submit the warranty claim for you.

If you accept our Preventative Maintenance Service agreement by **signing below**, you are agreeing to allow us, for a period of **TWO YEARS**, to provide the following service: **Remove and replace the engine oil, oil filter (s), fuel filter (s), and perform a comprehensive 75-point inspection as indicated below.** Spark plugs and air filters are replaced only when needed for an additional fee.

Although it is our intention to provide you with great service at a great price, we shall not be responsible for failure to provide service that is beyond our control including but not limited to labor disputes, acts of terrorism, acts of God, or natural disasters. You also agree that we are not responsible for repairs caused by the abuse, neglect, accident, theft, or acts of third parties, forces of nature or modifications of the equipment made by others. AES strongly recommends that you monitor weekly exercise of generator. Long periods of down time can cause additional damage.

Generator Location: 14921 S. Ravinia - Orland Park, IL 60462

PREVAILING WAGES

<u>Manufacturer</u>	<u>Visits per year</u>	<u>Amount per Visit</u>
Onan 60kw	(1) Oil change with inspection	\$473.00
S/N J030560171	(1) Inspection only	\$337.00


Visits per year requested: please circle TWO (recommended) ONE (required)

 Please check here if you **do not** want service. If you choose not to have service at this time, please don't hesitate to call us when you do want service at **800-800-0822**.

Orland Park Library
14921 S. Ravinia
Orland Park, IL 60462



4/9/21



May 10, 2021

Expires: May 10, 2023