CURRENT TECHNOLOGIES

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Prepared For:

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Quote

CTCQ24401

Quote Created:	11/20/2023
Quote Expires:	12/31/2023
By:	RBassett
Description:	

312 Hour Retainer November 2023

Line	Qty	Description	Unit Price	Ext. Price
1	312	Current Technologies - Retainer - Prepaid Labor Block Hours Non-refundable, non-transferable. Expiration: 3 years from date of purchase.	$126.00	$39,312.00

Description of Retainer Agreement

We feel that one of our strong advantages over the competition is the depth and versatility of our support staff. The purpose of the Retainer is to provide access to that talent at reduced labor rates, for progressively larger blocks of time purchased in advance.

Advantages
-Discounted, Locked in Labor Rate
-Priority Service

Usage
This Retainer can be utilized for but not limited to the following:
-System Administration, Implementation, Migration and Virtualization Projects
-Security & Availability Projects including Firewall/Antivirus/Antispam/Backup
-Networking Projects including Design, Installation and Maintenance on Wired and Wireless Devices
-Workstation Infrastructure Installation & Migration
-Remote and Onsite User Support and Knowledge Transfer

Standard Response Times
Our goal is to provide prompt service and reach the service level targets listed below greater than 95% of the time
-Remote service within 1 hour for network down emergencies
-Onsite service within 4 hours for network down emergencies
-Remote service within 4 hours for non-emergency work
-Appointments for routine onsite service can be scheduled within 2 - 3 days

Emergency Rates
Emergency support outside normal business hours (8:00 AM to 5:00 PM Monday through Friday) or on holidays will be billed at 1.5 times the above stated labor rate

Terms & Conditions version 6.15.2009, previously signed by customer on 12.20.16 shall apply

Line	Qty	Description	Unit Price	Ext. Price
			SubTotal	$39,312.00

This quote is subject to Current Technologies' Terms and Conditions located at http://www.currenttech.net/terms
Product and labor orders over $10,000 require 50% payment up front, 50% due within 15 days of receipt or upon completion of project. Shipping/Handling & applicable sales tax are not included in this quote and will be invoiced. The following items require prepayment in full: Software, Hardware/Software Maintenance Contracts & Support & Thermal Cameras.

To order, please sign and email to orders@currenttech.net or request an e-signature link from your salesperson

Agreed and Accepted by